

DOG CAFE VOLUNTEER

Role Title:	Dog Cafe Assistant & Befriender
Brief Description:	This is a multi-faceted role primarily involving talking to our prospective clients about what we have to offer, providing friendly conversation and keeping the space tidy. It is best suited to those who are personable, good at starting conversations and able to help others feel at ease.
Where:	Noah's A.R.T. 1-9 Borough Arcade, Hyde, SK14 2AA
What's in it for you?	<ul style="list-style-type: none"> • The chance to make a difference. • Enjoy new experiences & develop new skills. • Excellent training opportunities. • Reasonable expenses covered. • Be a part of an amazing team and meet new people. • Gain experience working with animals. • Opportunity to meet others who care about animals. • Improve self esteem and confidence. • The chance to contribute to the work of Noah's A.R.T.
When:	Fridays 9.30-12.30
Duration:	Ongoing
Main Duties:	<ul style="list-style-type: none"> • Work as a team with the lead staff and other volunteers. • Be friendly, empathetic and attentive to coffee morning customers' needs. • Help prepare and serve refreshments. • Help maintain hygiene standards, such as cleaning tables and washing dishes as required. • Be an Information Ambassador, confidently providing information about Noah's A.R.T. services to visitors.
About You:	<ul style="list-style-type: none"> • You have an interest in mental health/animal welfare. • You are eager to learn. • You have access to email and phone. • You are polite, approachable, and friendly with good communication skills.

	<ul style="list-style-type: none"> ● You can volunteer as part of a team of people from different backgrounds. ● You are committed to equal opportunities and treat all individuals with respect. ● You understand, and commit to, confidentiality. ● You are punctual and reliable. ● You are able to take initiative and adapt. ● You are interested in developing your skills and experiences. ● You are passionate about contributing to the work of Noah's A.R.T.
<p>Skills & Experience:</p>	<p>ESSENTIAL</p> <ul style="list-style-type: none"> ● Confident making conversation with strangers. ● Able to retain and confidently deliver various information about the services Noah's A.R.T. offers. ● Willingness to engage with challenging clients ● Comfortable around dogs. <p>DESIRABLE</p> <ul style="list-style-type: none"> ● Fundraising skills or ideas. ● Comfortable around all animals. ● Experience working with vulnerable adults.
<p>About Us:</p>	<p>Noah's A.R.T. is a family-run, community-based, not-for-profit social enterprise. It was founded in 2015 with a mission: to utilise the benefits of the human-animal bond to improve mental health and wellbeing in Greater Manchester.</p> <ul style="list-style-type: none"> ● We will provide on the job training, a volunteer induction and access to supervision if needed. ● We also provide invaluable training opportunities in a variety of areas with ourselves and other organisations. ● We will pay travel expenses and other expenses within reason (to be discussed with a member of staff prior to making a claim). ● We provide a friendly and welcoming work environment and are understanding of differing individual circumstances; we try to be flexible where possible in order to accommodate. ● If you have volunteered with us for three months or more we will be able to provide you with a reference.

<p>Other Requirements:</p>	<ul style="list-style-type: none"> ● We ask volunteers to provide two references if possible. ● We require a DBS check. ● Volunteers must be over 14. ● Volunteers are expected to complete the online induction as well as attend relevant training. ● Volunteers must adhere to Noah's A.R.T. policies, procedures, protocols and guidelines at all times. ● Notify staff if you cannot attend as soon as possible. ● Understand that you represent Noah's A.R.T. when volunteering, and behave respectfully, professionally and courteously to clients, carers, Noah's A.R.T. staff and other volunteers at all times. ● Take reasonable care to avoid injury to yourself or others and report any accident or injury immediately. ● Take safeguarding seriously and report any concerns to staff. ● Understand that you must not disclose to a third party any confidential information you obtain whilst volunteering which is not available to the public.
<p>Benefits to Noah's A.R.T.</p>	<ul style="list-style-type: none"> ● Extra support for staff during sessions. ● Extra support for clients during sessions. ● Improved safety of the animals. ● Provide prospective clients with first hand experiences of using our services.
<p>How to Apply:</p>	<p>Please fill out an application form or contact kate@noahs-art.co.uk. You will then be invited to a meeting with myself to learn more about volunteering with us and discuss your volunteering goals.</p>